Payment Card Industry (PCI)
Data Security Standard

Self-Assessment Questionnaire B-IP and Attestation of Compliance

Merchants with Standalone, IP-Connected PTS Point-of-Interaction (POI) Terminals – No Electronic Cardholder Data Storage

For use with PCI DSS Version3.2.1

June 2018

Document Changes

Date	PCI DSS Version	SAQ Revision	Description
N/A	1.0		Not used.
N/A	2.0		Not used.
February 2014	3.0		New SAQ to address requirements applicable to merchants who process cardholder data only via standalone, PTS-approved point-of-interaction devices with an IP connection to the payment processor. Content aligns with PCI DSS v3.0 requirements and testing procedures.
April 2015	3.1		Updated to align with PCI DSS v3.1. For details of PCI DSS changes, see *PCI DSS – Summary of Changes from PCI DSS Version 3.0 to 3.1*.
July 2015	3.1	1.1	Updated to remove references to "best practices" prior to June 30, 2015.
April 2016	3.2	1.0	Updated to align with PCI DSS v3.2. For details of PCI DSS changes, see *PCI DSS – Summary of Changes from PCI DSS Version 3.1 to 3.2.* Requirements added from PCI DSS v3.2 Appendix A2.
January 2017	3.2	1.1	Updated Document Changes to clarify requirements added in the April 2016 update. Updated Before You Begin section to clarify term "SCR" and intent of permitted systems. Added Requirement 8.3.1 to align with intent of Requirement 2.3. Added Requirement 11.3.4 to verify segmentation controls, if segmentation is used.
June 2018	3.2.1	1.0	Updated to align with PCI DSS v3.2.1. For details of PCI DSS changes, see *PCI DSS – Summary of Changes from PCI DSS Version 3.2 to 3.2.1.*

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Before You Begin

SAQ B-IP has been developed to address requirements applicable to merchants who process cardholder data only via standalone, PTS-approved point-of-interaction (POI) devices with an IP connection to the

payment processor. An exception applies for POI devices classified as Secure Card Readers (SCR); merchants using SCRs are not eligible for this SAQ.

SAQ B-IP merchants may be either brick-and-mortar (card-present) or mail/telephone-order (card-not-present) merchants, and do not store cardholder data on any computer system.

SAQ B-IP merchants confirm that, for this payment channel:

- Your company uses only standalone, PTS-approved point-of-interaction (POI) devices (excludes SCRs) connected via IP to your payment processor to take your customers' payment card information;
- The standalone IP-connected POI devices are validated to the PTS POI program as listed on the PCI SSC website (excludes SCRs);
- The standalone IP-connected POI devices are not connected to any other systems within your environment (this can be achieved via network segmentation to isolate POI devices from other systems)[1];
- The only transmission of cardholder data is from the PTS-approved POI devices to the payment processor;
- The POI device does not rely on any other device(e.g.,computer, mobile phone, tablet, etc.) to connect to the payment processor;
- Any cardholder data your company retains is on paper (for example, printed reports or receipts), and these documents are not received electronically; and
- Your company does not store cardholder data in electronic format.

This SAQ is not applicable to e-commerce channels.

This shortened version of the SAQ includes questions that apply to a specific type of small merchant environment, as defined in the above eligibility criteria. If there are PCI DSS requirements applicable to your environment that are not covered in this SAQ, it may be an indication that this SAQ is not suitable for your environment. Additionally, you must still comply with all applicable PCI DSS requirements in order to be PCI DSS compliant.

PCI DSS Self-Assessment Completion Steps

1. Identify the applicable SAQ for your environment—refer to the *Self-Assessment Questionnaire Instructions and Guidelines* document on PCI SSC website for information.
2. Confirm that your environment is properly scoped and meets the eligibility criteria for the SAQ you are using (as defined in Part 2g of the Attestation of Compliance).
3. Assess your environment for compliance with applicable PCI DSS requirements.
4. Complete all sections of this document:
    - Section 1 (Parts 1 & 2 of the AOC) – Assessment Information and Executive Summary
    - Section 2 –PCI DSS Self-Assessment Questionnaire (SAQ B-IP)

[1]This criteria is not intended to prohibit more than one of the permitted system type (that is, IP-connected POI devices) being on the same network zone, as long as the permitted systems are isolated from other types of systems (e.g. by implementing network segmentation). Additionally, this criteria is not intended to prevent the defined system type from being able to transmit transaction information to a third party for processing, such as an acquirer or payment processor, over a network.

- Section 3 (Parts 3 & 4 of the AOC) – Validation and Attestation Details and Action Plan for Non-Compliant Requirements(if applicable)

5. Submit the SAQ and Attestation of Compliance (AOC), along with any other requested documentation—such as ASV scan reports—to your acquirer,payment brand, or other requester.

Understanding the Self-Assessment Questionnaire

The questions contained in the "PCI DSS Question"column in this self-assessment questionnaire arebased on the requirements in the PCI DSS.

Additional resources that provide guidance on PCI DSS requirements and how to complete the self-assessment questionnaire have been provided to assist with the assessment process. An overview of some of these resources is provided below:

Document	Includes:
PCI DSS *(PCI Data Security Standard Requirements and Security Assessment Procedures)*	▪ Guidance on Scoping ▪ Guidance on the intent of all PCI DSS Requirements ▪ Details of testing procedures ▪ Guidance on Compensating Controls
SAQ Instructions and Guidelines documents	▪ Information about all SAQs and their eligibility criteria ▪ How to determine which SAQ is right for your organization
PCI DSS and PA-DSS Glossary of Terms, Abbreviations, and Acronyms	▪ Descriptions and definitions of terms used in the PCIDSS and self-assessment questionnaires

These and other resources can be found on the PCI SSC website *(www.pcisecuritystandards.org)*.Organizations are encouraged to review the PCI DSS and other supporting documents before beginning an assessment.

Expected Testing

The instructions provided in the "Expected Testing" column are based on the testing procedures in the PCI DSS, and provide a high-level description of the types of testing activities that should be performed in order to verify that a requirement has been met. Full details of testing procedures for each requirement can be found in the PCI DSS.

Completing the Self-Assessment Questionnaire

For each question, there is a choice of responses to indicate your company's status regarding that requirement.***Only one response should be selected for each question.***

A description of the meaning for each response is provided in the table below:

Response	When to use this response:
Yes	The expected testing has been performed, and all elements of the requirement have been met as stated.
Yes with CCW (Compensating Control Worksheet)	The expected testing has been performed, and the requirement has been met with the assistance of a compensating control. All responses in this column require completion of a Compensating Control Worksheet (CCW) in Appendix B of the SAQ. Information on the use of compensating controls and guidance on how to complete the worksheet is provided in the PCI DSS.
No	Some or all elements of the requirement have not been met, or are in the process of being implemented, or require further testing before it will be known if they are in place.
N/A (Not Applicable)	The requirement does not apply to the organization's environment. (See *Guidance for Non-Applicability of Certain, Specific Requirements* below for examples.) All responses in this column require a supporting explanation in Appendix C of the SAQ.

Guidance for Non-Applicability of Certain, Specific Requirements

While many organizations completing SAQ B-IP will need to validate compliance with every PCI DSS requirement in this SAQ, some organizations with very specific business models may find that some requirements do not apply. For example, a company that does not use wireless technology in any capacity would not be expected to validate compliance with the sections of PCI DSS that are specific to managing wireless technology(for example, Requirements 1.2.3, 2.1.1, and 4.1.1).

If any requirements are deemed not applicable to your environment, select the"N/A" option for that specific requirement, and complete the "Explanation of Non-Applicability" worksheet in Appendix C for each "N/A" entry.

Legal Exception

If your organization is subject to a legal restriction that prevents the organization from meeting a PCI DSS requirement, check the "No" column for that requirement and complete the relevant attestation in Part 3.

Section 1: Assessment Information

Instructions for Submission

This document must be completed as a declaration of the results of the merchant's self-assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS).* Complete all sections:The merchant is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact your acquirer (merchant bank) or the payment brandsto determine reporting and submission procedures.

Part 1. Merchant and Qualified Security Assessor Information

Part 1a. Merchant Organization Information

Company Name:	Gilpin Tours and Travel Management (I) Pvt. Ltd.		DBA (doing business as):		
Contact Name:	Sajid Siddiquiee		Title:	Vice President	
Telephone:	022 67719300		E-mail:	sajid@gilpintravelindia.com	
Business Address:	01-02, Ground Floor, Windfall Building, Sahar Plaza Complex, M.V. Road, Andheri East		City:	Mumbai	
State/Province:	Maharashtra	Country:	India	Zip:	400059
URL:	https://online.gilpin.in				

Part 1b. Qualified Security Assessor Company Information (if applicable)

Company Name:	Panacea InfoSec Pvt. Ltd.				
Lead QSA Contact Name:	Syed Faiyaz Hussain		Title:	PCI-QSA	
Telephone:	011-49403170		E-mail:	syed@panaceainfosec.com	
Business Address:	3rd Floor, Plot No. 226, A-2, Sector 17, Dwarka		City:	New Delhi	
State/Province:	Delhi	Country:	India	Zip:	110075
URL:	www.panaceainfosec.com				

Part 2. Executive Summary

Part 2a. Type of Merchant Business (check all that apply)

☐ Retailer	☐ Telecommunication	☐ Grocery and Supermarkets
☐ Petroleum	☐ E-Commerce	☐ Mail order/telephone order (MOTO)
☒ Others (please specify): Travel Agent		

What types of payment channels does your business serve?	Which payment channels are covered by this SAQ?
☒ Mail order/telephone order (MOTO)	☐ Mail order/telephone order (MOTO)
☒ E-Commerce	☐ E-Commerce
☒ Card-present (face-to-face)	☒ Card-present (face-to-face)

Note: *If your organization has a payment channel or process that is not covered by this SAQ, consult your acquirer or payment brand about validation for the other channels.*

Part 2. Executive Summary*(continued)*

Part 2b. Description of Payment Card Business

How and in what capacity does your business store, process and/or transmit cardholder data?	We receive cardholder information from our customer via following payment channel: 1) MOTO: We charge the travel booking amount for our end customer who selects the MOTO payment option wherein we receive the payment from our customers via cash and/or bank transfer. We punch our own cardholder data information into GDS portal (hosted and managed by GDS) for further payment processing. 2) Card not present: We charge the travel booking amount for our end customer who selects the E-commerce payment option wherein the customer enters the cardholder information on third party payment gateway page. 3) Card present(face to face): We charge the travel booking amount from the customers via swiping the physical card over POS machine provided by bank. We never store Sensitive Authentication Data(SAD) and Card Holder Data(CHD) in our environment locally. Only Card present(face to face) channel is covered in this assessment. The other channels are covered in separate SAQ.

Part 2c. Locations

List types of facilities (for example, retail outlets, corporate offices, data centers, call centers, etc.) and a summary of locations included in the PCI DSS review.

Type of facility	Number of facilities of this type	Location(s) of facility (city, country)
Example: Retail outlets	*3*	*Boston, MA, USA*
Head Office	1	Mumbai, Maharashtra, India
Branch office	1	New Delhi, Delhi, India

Part 2d. Payment Applications

Does the organization use one or more Payment Applications? ☐ Yes ☒ No

Provide the following information regarding the Payment Applications your organization uses:

Payment Application Name	Version Number	Application Vendor	Is application PA-DSS Listed?	PA-DSS Listing Expiry date (if applicable)
Nor Applicable	Not Applicable	Not Applicable	☐ Yes ☒ No	Not Applicable
			☐ Yes ☐ No	
			☐ Yes ☐ No	
			☐ Yes ☐ No	
			☐ Yes ☐ No	

Part 2e. Description of Environment

Provide a ***high-level*** description of the environment covered by this assessment. *For example:* • *Connections into and out of the cardholder data environment (CDE).* • *Critical system components within the CDE, such as POS devices, databases, web servers, etc., and any other necessary payment components, as applicable.*	We have 3 PTS approved POS (Ingenico and Verifone) machine in the scoped environment.
Does your business use network segmentation to affect the scope of your PCI DSS environment? *(Refer to "Network Segmentation" section of PCI DSS for guidance on network segmentation.)*	☐ Yes ☒ No

Part 2. Executive Summary *(continued)*

Part 2f. Third-Party Service Providers

Does your company usea Qualified Integrator &Reseller (QIR)?	☐ Yes ☒ No

If Yes:

Name of QIR Company:	
QIR Individual Name:	
Description of services provided by QIR:	

Does your company share cardholder data with any third-party service providers (for example,Qualified Integrator & Resellers (QIR), gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.)?	☒ Yes ☐ No

If Yes:

Name of service provider:	**Description of services provided:**
POS (Ingenico and Verifone)	Payment Processing

Note: *Requirement 12.8 applies to all entities in this list.*

Part 2g.Eligibility to Complete SAQ B-IP

Merchant certifies eligibility to complete this shortened version of the Self-Assessment Questionnaire because, for this payment channel:

☐	Merchant uses only standalone, PTS-approved point-of-interaction (POI) devices (excludes SCRs) connected via IP to merchant's payment processor to take customers' payment card information;
☒	The standalone IP-connected POI devices are validated to the PTS POI program as listed on the PCI SSC website(excludes SCRs);
☒	The standalone IP-connected POI devices are not connected to any other systems within the merchant environment (this can be achieved via network segmentation to isolate POI devices from other systems);
☒	The only transmission of cardholder data is from the PTS-approved POI devices to the payment processor;
☒	The POI device does not rely on any other device (e.g., computer, mobile phone, tablet, etc.) to connect to the payment processor;
☒	Merchant does not store cardholder data in electronic format ; **and**
☒	If Merchant does store cardholder data, such data is only paper reports or copies of paper receipts and is not received electronically.

Section 2: Self-Assessment Questionnaire B-IP

Note: *The following questions are numbered according to PCI DSS requirements and testing procedures, as defined in the* PCI DSS Requirements and Security Assessment Procedures *document.*

Self-assessment completion date: 15th February 2022

Build and Maintain a Secure Networkand Systems

Requirement 1: Install and maintain a firewall configuration to protect data

PCI DSS Question		Expected Testing	Response *(Check one response for each question)*			
			Yes	Yes with CCW	No	N/A
1.1.2	(a) Is there a current network diagram that documents all connections between the cardholder data environment and other networks, including any wireless networks?	▪ Review current network diagram. Examine network configurations.	☒	☐	☐	☐
	(b) Is there a process to ensure the diagram is kept current?	▪ Interview responsible personnel.	☒	☐	☐	☐
1.1.4	(a) Is a firewall required and implemented at each Internet connection and between any demilitarized zone (DMZ) and the internal network zone?	▪ Review firewall configuration standards. ▪ Observe network configurations to verify that a firewall(s) is in place.	☒	☐	☐	☐
	(b) Is the current network diagram consistent with the firewall configuration standards?	▪ Compare firewall configuration standards to current network diagram.	☒	☐	☐	☐
1.1.6	(a) Do firewall and router configuration standards include a documented list of services, protocols, and ports, including business justification and approval for each?	▪ Review firewall and router configuration standards.	☒	☐	☐	☐
	(b) Are all insecure services, protocols, and ports identified, and are security features documented and implemented for each identified service?	▪ Review firewall and router configuration standards. ▪ Examine firewall and router configurations.	☒	☐	☐	☐

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
1.2	Do firewall and router configurations restrict connections between untrusted networks and any system in the cardholder data environment as follows: ***Note:*** *An "untrusted network" is any network that is external to the networks belonging to the entity under review, and/or which is out of the entity's ability to control or manage.*					
1.2.1	(a) Is inbound and outbound traffic restricted to that which is necessary for the cardholder data environment?	▪ Review firewall and router configuration standards. ▪ Examine firewall and router configurations.	☒	☐	☐	☐
	(b) Is all other inbound and outbound traffic specifically denied (for example by using an explicit "deny all" or an implicit deny after allow statement)?	▪ Review firewall and router configuration standards. ▪ Examine firewall and router configurations.	☒	☐	☐	☐
1.2.3	Are perimeter firewalls installed between all wireless networks and the cardholder data environment, and are these firewalls configured to deny or, if traffic is necessary for business purposes, permit only authorized traffic between the wireless environment and the cardholder data environment?	▪ Review firewall and router configuration standards. ▪ Examine firewall and router configurations.	☒	☐	☐	☐
1.3	Is direct public access prohibited between the Internet and any system component in the cardholder data environment, as follows:					
1.3.3	Are anti-spoofing measures implemented to detect and block forged sourced IP addresses from entering the network? (For example, block traffic originating from the internet with an internal address.)	▪ Examine firewall and router configurations.	☒	☐	☐	☐
1.3.4	Is outbound traffic from the cardholder data environment to the Internet explicitly authorized?	▪ Examine firewall and router configurations.	☒	☐	☐	☐
1.3.5	Areonly established connections permitted into the network?	▪ Examine firewall and router configurations.	☒	☐	☐	☐

Requirement 2: Do not use vendor-supplied defaults for system passwords and other security parameters

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
2.1	(a) Are vendor-supplied defaults always changed before installing a system on the network? *This applies to ALL default passwords, including but not limited to those used by operating systems, software that provides security services, application and system accounts, point-of-sale (POS) terminals, payment applications, Simple Network Management Protocol (SNMP) community strings, etc.).*	▪ Review policies and procedures. ▪ Examine vendor documentation. ▪ Observe system configurations and account settings. ▪ Interview personnel.	☒	☐	☐	☐
	(b) Are unnecessary default accounts removed or disabled before installing a system on the network?	▪ Review policies and procedures. ▪ Review vendor documentation. ▪ Examine system configurations and account settings. ▪ Interview personnel.	☒	☐	☐	☐
2.1.1	For wireless environments connected to the cardholder data environment or transmitting cardholder data, are ALL wireless vendor defaults changed at installations, as follows:					
	(a) Are encryption keys changed from default at installation, and changed anytime anyone with knowledge of the keys leaves the company or changes positions?	▪ Review policies and procedures. ▪ Review vendor documentation. ▪ Interview personnel.	☐	☐	☐	☒
	(b) Are default SNMP community strings on wireless devices changed at installation?	▪ Review policies and procedures. ▪ Review vendor documentation. ▪ Interview personnel. ▪ Examine system configurations.	☐	☐	☐	☒
	(c) Are default passwords/passphrases on access points changed at installation?	▪ Review policies and procedures. ▪ Interview personnel. ▪ Examine system configurations.	☐	☐	☐	☒

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
2.1.1 *(cont.)*	(d) Is firmware on wireless devices updated to support strong encryption for authentication and transmission over wireless networks?	▪ Review policies and procedures. ▪ Review vendor documentation. ▪ Examine system configurations.	☐	☐	☐	☒
	(e) Are other security-related wireless vendor defaults changed, if applicable?	▪ Review policies and procedures. ▪ Review vendor documentation. ▪ Examine system configurations.	☐	☐	☐	☒
2.3	Is non-console administrative access encrypted as follows:					
	(a) Is all non-console administrative access encrypted with strong cryptography, and is a strong encryption method invoked before the administrator's password is requested?	▪ Examine system components. ▪ Examine system configurations. ▪ Observe an administrator log on.	☐	☐	☐	☒
	(b) Are system services and parameter files configured to prevent the use of Telnet and other insecure remote login commands?	▪ Examine system components. ▪ Examine services and files.	☐	☐	☐	☒
	(c) Is administrator access to web-based management interfaces encrypted with strong cryptography?	▪ Examine system components. ▪ Observe an administrator log on.	☐	☐	☐	☒
	(d) For the technology in use, is strong cryptography implemented according to industry best practice and/or vendor recommendations?	▪ Examine system components. ▪ Review vendor documentation. ▪ Interview personnel.	☐	☐	☐	☒

Protect Cardholder Data

Requirement 3: Protect stored cardholder data

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
3.2	(c) Is sensitive authentication data deleted or rendered unrecoverable upon completion of the authorization process?	▪ Review policies and procedures. ▪ Examine system configurations. ▪ Examine deletion processes.	☒	☐	☐	☐
	(d) Do all systems adhere to the following requirements regarding non-storage of sensitive authentication data after authorization (even if encrypted):					
3.2.1	The full contents of any track (from the magnetic stripe located on the back of a card, equivalent data contained on a chip, or elsewhere) are not stored after authorization? *This data is alternatively called full track, track, track 1, track 2, and magnetic-stripe data.* ***Note:*** *In the normal course of business, the following data elements from the magnetic stripe may need to be retained:* • *The cardholder's name,* • *Primary account number (PAN),* • *Expiration date, and* • *Service code* *To minimize risk, store only these data elements as needed for business.*	▪ Examine data sources including: – Incoming transaction data – All logs – History files – Trace files – Database schema – Database contents	☒	☐	☐	☐
3.2.2	The card verification code or value (three-digit or four-digit number printed on the front or back of a payment card) is not stored after authorization?	▪ Examine data sources including: – Incoming transaction data – All logs – History files – Trace files – Database schema – Database contents	☒	☐	☐	☐

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
3.2.3	The personal identification number (PIN) or the encrypted PIN block is not stored after authorization?	▪ Examine data sources including: – Incoming transaction data – All logs – History files – Trace files – Database schema – Database contents	☒	☐	☐	☐
3.3	Is the PAN masked when displayed (the first six and last four digits are the maximum number of digits to be displayed) such that only personnel with a legitimate business need can see more than the first six/last four digits of the PAN? ***Note:*** *This requirement does not supersede stricter requirements in place for displays of cardholder data—for example, legal or payment card brand requirements for point-of-sale (POS) receipts.*	▪ Review policies and procedures. ▪ Review roles that need access to displays of full PAN. ▪ Examine system configurations. ▪ Observe displays of PAN.	☒	☐	☐	☐

Requirement 4: Encrypt transmission of cardholder data across open, public networks

PCI DSS Question		Expected Testing	Response *(Check one response for each question)*			
			Yes	Yes with CCW	No	N/A
4.1	(a) Are strong cryptography and security protocols used to safeguard sensitive cardholder data during transmission over open, public networks? ***Note:*** *Examples of open, public networks include but are not limited to the Internet; wireless technologies, including 802.11 and Bluetooth; cellular technologies, for example, Global System for Mobile communications (GSM), Code division multiple access (CDMA); and General Packet Radio Service (GPRS).*	▪ Review documented standards. ▪ Review policies and procedures. ▪ Review all locations where CHD is transmitted or received. ▪ Examine system configurations.	☒	☐	☐	☐
	(b) Are only trusted keys and/or certificates accepted?	▪ Observe inbound and outbound transmissions. ▪ Examine keys and certificates.	☒	☐	☐	☐
	(c) Are security protocols implemented to use only secure configurations, and to not support insecure versions or configurations?	▪ Examine system configurations.	☒	☐	☐	☐
	(d) Is the proper encryption strength implemented for the encryption methodology in use (check vendor recommendations/best practices)?	▪ Review vendor documentation. ▪ Examine system configurations.	☒	☐	☐	☐
	(e) For TLS implementations, is TLS enabled whenever cardholder data is transmitted or received? *For example, for browser-based implementations:* • *"HTTPS" appears as the browser Universal Record Locator (URL) protocol, and* • *Cardholder data is only requested if "HTTPS" appears as part of the URL.*	▪ Examine system configurations.	☒	☐	☐	☐
4.1.1	Are industry best practices used to implement strong encryption for authentication and transmission for wireless networks transmitting cardholder data or connected to the cardholder data environment?	▪ Review documented standards. ▪ Review wireless networks. ▪ Examine system configuration settings.	☒	☐	☐	☐

PCI DSS Question		Expected Testing	Response *(Check one response for each question)*			
			Yes	Yes with CCW	No	N/A
4.2	(b) Are policies in place that state that unprotected PANs are not to be sent via end-user messaging technologies?	▪ Review policies and procedures.	☒	☐	☐	☐

Maintain a Vulnerability Management Program

Requirement 6: Develop and maintain secure systems and applications

PCI DSS Question		Expected Testing	Response *(Check one response for each question)*			
			Yes	Yes with CCW	No	N/A
6.1	Is there a process to identify security vulnerabilities, including the following: ▪ Using reputable outside sources for vulnerability information? ▪ Assigning a risk ranking to vulnerabilities that includes identification of all "high" risk and "critical" vulnerabilities? ***Note**: Risk rankings should be based on industry best practices as well as consideration of potential impact. For example, criteria for ranking vulnerabilities may include consideration of the CVSS base score and/or the classification by the vendor, and/or type of systems affected.* *Methods for evaluating vulnerabilities and assigning risk ratings will vary based on an organization's environment and risk assessment strategy. Risk rankings should, at a minimum, identify all vulnerabilities considered to be a "high risk" to the environment. In addition to the risk ranking, vulnerabilities may be considered "critical" if they pose an imminent threat to the environment, impact critical systems, and/or would result in a potential compromise if not addressed. Examples of critical systems may include security systems, public-facing devices and systems, databases, and other systems that store, process or transmit cardholder data.*	▪ Review policies and procedures. ▪ Interview personnel. ▪ Observe processes.	☒	☐	☐	☐

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
6.2	(a) Are all system components and software protected from known vulnerabilities by installing applicable vendor-supplied security patches?	▪ Review policies and procedures.	☒	☐	☐	☐
	(b) Are critical security patches installed within one month of release? ***Note**: Critical security patches should be identified according to the risk ranking process defined in Requirement 6.1.*	▪ Review policies and procedures. ▪ Examine system components. ▪ Compare list of security patches installed to recent vendor patch lists.	☒	☐	☐	☐

Implement Strong Access Control Measures

Requirement 7: Restrict access to cardholder data by business need to know

PCI DSS Question		Expected Testing	Response *(Check one response for each question)*			
			Yes	Yes with CCW	No	N/A
7.1	Is access to system components and cardholder data limited to only those individuals whose jobs require such access, as follows:					
7.1.2	Is access to privileged user IDs restricted as follows: ▪ To least privileges necessary to perform job responsibilities? ▪ Assigned only to roles that specifically require that privileged access?	▪ Examine written accesscontrol policy ▪ Interview personnel. ▪ Interview management. ▪ Review privileged user IDs.	☒	☐	☐	☐
7.1.3	Is access assigned based on individual personnel's job classification and function?	▪ Examine written accesscontrol policy ▪ Interview management. ▪ Review user IDs.	☒	☐	☐	☐

Requirement 8: Identify and authenticate access to system components

PCI DSS Question		Expected Testing	Response *(Check one response for each question)*			
			Yes	Yes with CCW	No	N/A
8.1.5	(a) Are accounts used by third partiesto access, support, or maintain system components via remote access enabled only during the time period needed and disabled when not in use?	▪ Review password procedures. ▪ Interview personnel. ▪ Observe processes.	☐	☐	☐	☒
	(b) Are third-partyremote access accounts monitored when in use?	▪ Interview personnel. ▪ Observe processes.	☐	☐	☐	☒
8.3	Is all individual non-console administrative access and all remote access to the CDE secured using multi-factor authentication, as follows: ***Note:****Multi-factor authentication requires that a minimum of two of the three authentication methods (see PCI DSS Requirement 8.2 for descriptions of authentication methods) be used for authentication. Using one factor twice (for example, using two separate passwords) is not considered multi-factor authentication.*					
8.3.1	Is multi-factor authentication incorporated for all non-console access into the CDE for personnel with administrative access?	▪ Examine system configurations. ▪ Observe administrator logging into CDE.	☐	☐	☐	☒
8.3.2	Is multi-factor authentication incorporated for all remote network access (both user and administrator, and including third-partyaccess for support or maintenance) originating from outside the entity's network?	▪ Examine system configurations. ▪ Observe personnelconnecting remotely.	☐	☐	☐	☒
8.5	Are group, shared, or generic accounts, passwords, or other authentication methods prohibited as follows: ▪ Generic user IDs and accounts are disabled or removed; ▪ Shared user IDs for system administration activities and other critical functions do not exist; and ▪ Shared and generic user IDs are not used to administer any system components?	▪ Review policies and procedures. ▪ Examine user ID lists. ▪ Interview personnel.	☒	☐	☐	☐

Requirement 9: Restrict physical access to cardholder data

PCI DSS Question		Expected Testing	Response *(Check one response for each question)*			
			Yes	Yes with CCW	No	N/A
9.1.2	Are physical and/or logical controls in place to restrict access to publicly accessible network jacks? *For example, network jacks located in public areas and areas accessible to visitors could be disabled and only enabled when network access is explicitly authorized. Alternatively, processes could be implemented to ensure that visitors are escorted at all times in areas with active network jacks.*	▪ Review policies and procedures. ▪ Interview personnel. ▪ Observe locations.	☒	☐	☐	☐
9.5	Are all media physically secured (including but not limited to computers, removable electronic media, paper receipts, paper reports, and faxes)? *For purposes of Requirement 9, "media" refers to all paper and electronic media containing cardholder data.*	▪ Review policies and procedures for physically securing media. ▪ Interview personnel.	☐	☐	☐	☒
9.6	(a) Is strict control maintained over the internal or external distribution of any kind of media?	▪ Review policies and procedures for distribution of media.	☐	☐	☐	☒
	(b) Do controls include the following:					
9.6.1	Is media classified so the sensitivity of the data can be determined?	▪ Review policies and procedures for media classification. ▪ Interview security personnel.	☐	☐	☐	☒
9.6.2	Is media sent by secured courier or other delivery method that can be accurately tracked?	▪ Interview personnel. ▪ Examine media distribution tracking logs and documentation.	☐	☐	☐	☒
9.6.3	Is management approval obtained prior to moving the media (especially when media is distributed to individuals)?	▪ Interview personnel. ▪ Examine media distribution tracking logs and documentation.	☐	☐	☐	☒
9.7	Is strict control maintained over the storage and accessibility of media?	▪ Review policies and procedures.	☐	☐	☐	☒

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
9.8	(a) Is all media destroyed when it is no longer needed for business or legal reasons?	▪ Review periodic media destruction policies and procedures.	☐	☐	☐	☒
	(c) Is media destruction performed as follows:					
9.8.1	(a) Are hardcopy materials cross-cut shredded, incinerated, or pulped so that cardholder data cannot be reconstructed?	▪ Review periodic media destruction policies and procedures. ▪ Interview personnel. ▪ Observe processes.	☐	☐	☐	☒
	(b) Are storage containers used for materials that contain information to be destroyed secured to prevent access to the contents?	▪ Examine security of storage containers.	☐	☐	☐	☒
9.9	Are devices that capture payment card data via direct physical interaction with the card protected against tampering and substitution as follows? ***Note:*** *This requirement applies to card-reading devices used in card-present transactions (that is, card swipe or dip) at the point of sale. This requirement is not intended to apply to manual key-entry components such as computer keyboards and POS keypads.*					
	(a) Do policies and procedures require that a list of such devices be maintained?	▪ Review policies and procedures.	☒	☐	☐	☐
	(b) Do policies and procedures require that devices are periodically inspected to look for tampering or substitution?	▪ Review policies and procedures.	☒	☐	☐	☐
	(c) Do policies and procedures require that personnel are trained to be aware of suspicious behavior and to report tampering or substitution of devices?	▪ Review policies and procedures.	☒	☐	☐	☐

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
9.9.1	(a) Does the list of devices include the following? – Make, model of device – Location of device (for example, the address of the site or facility where the device is located) – Device serial number or other method of unique identification	▪ Examine the list of devices.	☒	☐	☐	☐
	(b) Is the list accurate and up to date?	▪ Observe devices and device locations and compare to list.	☒	☐	☐	☐
	(c) Is the list of devices updated when devices are added, relocated, decommissioned, etc.?	▪ Interview personnel.	☒	☐	☐	☐
9.9.2	(a) Are device surfaces periodically inspected to detect tampering (for example, addition of card skimmers to devices), or substitution (for example, by checking the serial number or other device characteristics to verify it has not been swapped with a fraudulent device) as follows? ***Note:*** *Examples of signs that a device might have been tampered with or substituted include unexpected attachments or cables plugged into the device, missing or changed security labels, broken or differently colored casing, or changes to the serial number or other external markings.*	▪ Interview personnel. ▪ Observe inspection processes and compare to defined processes.	☒	☐	☐	☐
	(b) Are personnel aware of procedures for inspecting devices?	▪ Interview personnel.	☒	☐	☐	☐

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
9.9.3	Are personnel trained to be aware of attempted tampering or replacement of devices, to include the following?					
	(a) Do training materials for personnel at point-of-sale locations include the following? – Verify the identity of any third-party persons claiming to be repair or maintenance personnel, prior to granting them access to modify or troubleshoot devices. – Do not install, replace, or return devices without verification. – Be aware of suspicious behavior around devices (for example, attempts by unknown persons to unplug or open devices). – Report suspicious behavior and indications of device tampering or substitution to appropriate personnel (for example, to amanager or security officer).	▪ Review training materials.	☒	☐	☐	☐
	(b) Have personnel at point-of-sale locations received training, and are they aware of procedures to detect and report attempted tampering or replacement of devices?	▪ Interview personnelat POS locations.	☒	☐	☐	☐

Regularly Monitor and Test Networks

Requirement 11: Regularly test security systems and processes

PCI DSS Question		Expected Testing	Response *(Check one response for each question)*			
			Yes	Yes with CCW	No	N/A
11.2.2	(a) Are quarterly external vulnerability scans performed? ***Note:*** *Quarterly external vulnerability scans must be performed by an Approved Scanning Vendor (ASV), approved by the Payment Card Industry Security Standards Council (PCI SSC).* *Refer to the ASV Program Guide published on the PCI SSC website for scan customer responsibilities, scan preparation, etc.*	▪ Review results from the four most recent quarters of external vulnerability scans.	☐	☐	☐	☒
	(b) Do external quarterly scan and rescan results satisfy the *ASV Program Guide* requirements for a passing scan (for example, no vulnerabilities rated 4.0 or higher by the CVSS, and no automatic failures)?	▪ Review results of each external quarterly scan and rescan.	☐	☐	☐	☒
	(c) Are quarterly external vulnerability scans performed by a PCI SSC Approved Scanning Vendor (ASV?	▪ Review results of each external quarterly scan and rescan.	☐	☐	☐	☒

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
11.3.4	If segmentation is used to isolate the CDE from other networks:					
	(a) Are penetration-testing procedures defined to test all segmentation methods, to confirm they are operational and effective, and isolate all out-of-scope systems from systems in the CDE?	▪ Examine segmentation controls. ▪ Review penetration-testing methodology.	☐	☐	☐	☒
	(b) Does penetration testing to verify segmentation controls meet the following? – Performed at least annually and after any changes to segmentation controls/methods. – Covers all segmentation controls/methods in use. – Verifies that segmentation methods are operational and effective, and isolate all out-of-scope systems from systems in the CDE.	▪ Examine results from the most recent penetration test.	☐	☐	☐	☒
	(c) Are tests performed by a qualified internal resource or qualified external third party, and if applicable, does organizational independence of the tester exist (not required to be a QSA or ASV)?	▪ Interview responsible personnel.	☐	☐	☐	☒

Maintain an Information Security Policy

Requirement 12: Maintain a policy that addresses information security for all personnel

Note: *For the purposes of Requirement 12, "personnel" refers to full-time part-time employees, temporary employees and personnel, and contractors and consultants who are "resident" on the entity's site or otherwise have access to the company's site cardholder data environment.*

PCI DSS Question		Expected Testing	Response *(Check one response for each question)*			
			Yes	Yes with CCW	No	N/A
12.1	Is a security policy established, published, maintained, and disseminated to all relevant personnel?	▪ Review the information security policy.	☒	☐	☐	☐
12.1.1	Is the security policy reviewed at least annually and updated when the environment changes?	▪ Review the information security policy. ▪ Interview responsible personnel.	☒	☐	☐	☐
12.3	Are usage policies for critical technologies developed to define proper use of these technologies and require the following: ***Note:*** *Examples of critical technologies include, but are not limited to, remote access and wireless technologies, laptops, tablets, removable electronic media, e-mail usage and Internet usage.*					
12.3.1	Explicit approval by authorized parties to use the technologies?	▪ Review usage policies. ▪ Interview responsible personnel.	☒	☐	☐	☐
12.3.3	A list of all such devices and personnel with access?	▪ Review usage policies. ▪ Interview responsible personnel.	☒	☐	☐	☐
12.3.5	Acceptable uses of the technologies?	▪ Review usage policies. ▪ Interview responsible personnel.	☒	☐	☐	☐
12.3.9	Activation of remote-access technologies for vendors and business partners only when needed by vendors and business partners, with immediate deactivation after use?	▪ Review usage policies. ▪ Interview responsible personnel.	☐	☐	☐	☒
12.4	Do security policy and procedures clearly define information security responsibilities for all personnel?	▪ Review information security policy and procedures. ▪ Interview a sample of responsible personnel.	☒	☐	☐	☐

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
12.5	(b) Are the following information security management responsibilities formally assigned to an individual or team:					
12.5.3	Establishing, documenting, and distributing security incident response and escalation procedures to ensure timely and effective handling of all situations?	▪ Review information security policy and procedures.	☒	☐	☐	☐
12.6	(a) Is a formal security awareness program in place to make all personnel aware of the cardholder data security policy and procedures?	▪ Review security awareness program.	☒	☐	☐	☐
12.8	Are policies and procedures maintained and implemented to manage service providers with whom cardholder data is shared, or that could affect the security of cardholder data, as follows:					
12.8.1	Is a list of service providers maintained, including a description of the service(s) provided?	▪ Review policies and procedures. ▪ Observe processes. ▪ Review list of service providers.	☒	☐	☐	☐
12.8.2	Is a written agreement maintained that includes an acknowledgement that the service providers are responsible for the security of cardholder data the service providers possess or otherwise store, process, or transmit on behalf of the customer, or to the extent that they could impact the security of the customer's cardholder data environment? ***Note:*** *The exact wording of an acknowledgement will depend on the agreement between the two parties, the details of the service being provided, and the responsibilities assigned to each party. The acknowledgement does not have to include the exact wording provided in this requirement.*	▪ Observe written agreements. ▪ Review policies and procedures.	☒	☐	☐	☐
12.8.3	Is there an established process for engaging service providers, including proper due diligence prior to engagement?	▪ Observe processes. ▪ Review policies and procedures and supporting documentation.	☒	☐	☐	☐

PCI DSS Question		Expected Testing	Response (Check one response for each question)			
			Yes	Yes with CCW	No	N/A
12.8.4	Is a program maintained to monitor service providers' PCI DSS compliance status at least annually?	▪ Observe processes. ▪ Review policies and procedures and supporting documentation.	☒	☐	☐	☐
12.8.5	Is information maintained about which PCI DSS requirements are managed by each service provider, and which are managed by the entity?	▪ Observe processes. ▪ Review policies and procedures and supporting documentation.	☒	☐	☐	☐
12.10.1	(a) Has an incident response plan been created to be implemented in the event of system breach?	▪ Review the incident response plan. ▪ Review incident response planprocedures.	☒	☐	☐	☐

Appendix A: Additional PCI DSS Requirements

Appendix A1: Additional PCI DSS Requirements for Shared Hosting Providers

This appendix is not used for merchant assessments.

Appendix A2: Additional PCI DSS Requirements for Entities using SSL/Early TLSfor Card-Present POS POI Terminal Connections

PCI DSS Question		Expected Testing	Response *(Check one response for each question)*			
			Yes	Yes with CCW	No	N/A
A2.1	*For POS POI terminals (**at the merchant or payment-acceptance location**) using SSL and/or early TLS:*Are the devices confirmedto not be susceptible to any known exploits for SSL/early TLS? ***Note:** This requirement is intended to apply to the entity with the POS POI terminal, such as a merchant. This requirement is not intended for service providers who serve as the termination or connection point to those POS POI terminals. Requirements A2.2 and A2.3 apply to POS POI service providers.*	▪ Review documentation (for example, vendor documentation, system/network configuration details, etc.) that verifies POS POI devices are not susceptible to any known exploits for SSL/early TLS.	☐	☐	☐	☒

Appendix A3: Designated Entities Supplemental Validation (DESV)

This Appendix applies only to entities designated by a payment brand(s) or acquirer as requiring additional validation of existing PCI DSS requirements. Entities required to validate to this Appendix should use the DESV Supplemental Reporting Template and Supplemental Attestation of Compliance for reporting, and consult with the applicable payment brand and/or acquirer for submission procedures.

Appendix B: Compensating Controls Worksheet

Use this worksheet to define compensating controls for any requirement where "YES with CCW" was checked.

Note:*Only companies that have undertaken a risk analysis and have legitimate technological or documented business constraints can consider the use of compensating controls to achieve compliance.*

Refer to Appendices B, C, and D of PCI DSS for information about compensating controls and guidance on how to complete this worksheet.

Requirement Number and Definition: Not Applicable

	Information Required	Explanation
1. Constraints	List constraints precluding compliance with the original requirement.	Not Applicable
2. Objective	Define the objective of the original control; identify the objective met by the compensating control.	Not Applicable
3. Identified Risk	Identify any additional risk posed by the lack of the original control.	Not Applicable
4. Definition of Compensating Controls	Define the compensating controls and explain how they address the objectives of the original control and the increased risk, if any.	Not Applicable
5. Validation of Compensating Controls	Define how the compensating controls were validated and tested.	Not Applicable
6. Maintenance	Define process and controls in place to maintain compensating controls.	Not Applicable

Appendix C: Explanation of Non-Applicability

If the "N/A" (Not Applicable) column was checked in the questionnaire, use this worksheet to explain why the related requirement is not applicable to your organization.

Requirement	Reason Requirement is Not Applicable
Example:	
3.4	Cardholder data is never stored electronically
2.1.1	Wireless network is not present in entity's scoped environment.
2.3, 8.3.1	Non-console administrative access is not utilized.
9.5, 9.6, 9.6.1, 9.6.2, 9.6.3, 9.7, 9.8, 9.8.1	Media is not retained in our environment.
11.2.2	Not in the scope of assessment.
11.3.4	Segmentation is not utilized
8.1.5, 8.3.2, 12.3.9	No remote access is provided in the environment

Section 3: Validation and Attestation Details

Part 3. PCI DSS Validation

This AOC is based on results noted in SAQ B-IP(Section 2), dated *15th February 2022.*

Based on the results documented in the SAQ B-IPnoted above, the signatories identified in Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (***check one):***

☒	**Compliant:** All sections of the PCI DSS SAQ are complete, all questions answered affirmatively, resulting in an overall **COMPLIANT** rating; thereby *Gilpin Tours and Travel Management (I) Pvt. Ltd.* has demonstrated full compliance with the PCI DSS.
☐	**Non-Compliant:** Not all sections of the PCI DSS SAQ are complete, or not all questions are answered affirmatively, resulting in an overall **NON-COMPLIANT** rating, thereby *(Merchant Company Name)* has not demonstrated full compliance with the PCI DSS. **Target Date** for Compliance: An entity submitting this form with a status of Non-Compliant may be required to complete the Action Plan in Part 4 of this document. *Check with your acquirer or the payment brand(s) before completing Part 4.*
☐	**Compliant but with Legal exception:** One or more requirements are marked "No" due to a legal restriction that prevents the requirement from being met. This option requires additional review from acquirer or payment brand. *If checked, complete the following:*

Affected Requirement	Details of how legal constraint prevents requirement being met

Part 3a. Acknowledgement of Status

Signatory(s) confirms:

(Check all that apply)

☒	PCI DSS Self-Assessment Questionnaire B-IP, Version *3.2.1*, was completed according to the instructions therein.
☒	All information within the above-referenced SAQ and in this attestation fairly represents the results of my assessment in all material respects.
☐	I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization.
☒	I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times.
☒	If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.

Part 3. PCI DSS Validation *(continued)*

Part 3a. Acknowledgement of Status *(continued)*

☒	No evidence of full track data[2], CAV2, CVC2, CID, or CVV2 data[3], or PIN data[4] storage after transaction authorization was found on ANY system reviewed during this assessment.
☐	ASV scans are being completed by the PCI SSC Approved Scanning Vendor *(ASV Name).*

Part 3b. Merchant Attestation

Signature of Merchant Executive Officer ↗	*Date:* **15th February 2022**
Merchant Executive Officer Name: **Sajid Siddiquiee**	*Title:* **Vice President**

Part 3c. Qualified Security Assessor (QSA) Acknowledgement (if applicable)

If a QSA was involved or assisted with this assessment, describe the role performed:	QSA was involved in helping entity in interpreting various controls present in the SAQ B-IP form. QSA was not involved in testing or validating control implementation

Faiyaz Hussain

Signature of Duly Authorized Officer of QSA Company ↗	*Date:* **15th February 2022**
Duly Authorized Officer Name: **Syed Faiyaz Hussain**	*QSA Company:* **Panacea Infosec Pvt. Ltd.**

Part 3d. Internal Security Assessor (ISA)Involvement (if applicable)

If anISA(s) was involved or assisted with this assessment, identify the ISA personnel and describe the role performed:	Not Applicable

[2] Data encoded in the magnetic stripe or equivalent data on a chip used for authorization during a card-present transaction. Entities may not retain full track data after transaction authorization. The only elements of track data that may be retained are primary account number (PAN), expiration date, and cardholder name.

[3] The three- or four-digit value printed by the signature panel or on the face of a payment card used to verify card-not-present transactions.

[4] Personal identification number entered by cardholder during a card-present transaction, and/or encrypted PIN block present within the transaction message.

Part 4. Action Plan for Non-Compliant Requirements

Select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement. If you answer "No" to any of the requirements, you may be required to provide the date your Company expects to be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

Check with your acquirer or thepayment brand(s) before completing Part 4.

PCI DSS Requirement*	Description of Requirement	Compliant to PCI DSS Requirements (Select One)		Remediation Date and Actions (If "NO" selected for any Requirement)
		YES	NO	
1	Install and maintain a firewall configuration to protect cardholder data.	☒	☐	
2	Do not use vendor-supplied defaults for system passwords and other security parameters.	☒	☐	
3	Protect stored cardholder data.	☒	☐	
4	Encrypt transmission of cardholder data across open, public networks.	☒	☐	
6	Develop and maintain secure systems and applications.	☒	☐	
7	Restrict access to cardholder data by business need to know.	☒	☐	
8	Identify and authenticate access to system components.	☒	☐	
9	Restrict physical access to cardholder data.	☒	☐	
11	Regularly test security systems and processes.	☒	☐	
12	Maintain a policy that addresses information security for all personnel.	☒	☐	
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/Early TLSfor Card-Present POS POI Terminal Connections.	☐	☐	Not Applicable

** PCI DSS Requirements indicated here refer to the questions in Section 2 of the SAQ.*